

CONEY ISLAND PREP

Coney Island Prep is working hard to make sure tech issues don't get in the way of learning! If your students run into tech issues, you can reach out to mindSHIFT, Coney Island Prep's tech support partner!

StudentTechSupport@coneyislandprep.org

or

833-778-0035

*Phone calls only – no texts
From 8:00 AM to 6:00 PM*

mindSHIFT can help with many issues, but not everything – please see below for what they can and cannot help with:

Can Do	Can't Do
<ul style="list-style-type: none">• Connect computers to home Wi-Fi• Assist with Home Learning web applications on any device• Provide software support for any school computers• Reset passwords	<ul style="list-style-type: none">• Fixing home internet issues• Fixing hardware issues (broken screen, etc.)• Fixing software issues with personal computers• In some cases, visibility can limit us to verbal instruction for assistance

